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We would like to express our deepest gratitude to the editorial board and

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publication.

August 30, 2022

Youngjun Choi yj choi

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# INFORMATION ABOUT The Myanmar Journal

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# Factors Influencing Formal and Informal Saving Behavior of Households in Bilu Island, Mon State, Myanmar

Myint Myint Kyi\* · Ye Lwin\*\*

Yangon University of Economics

**ABSTRACT**: This paper intends to explore the factors influencing saving behavior of households in Bilu Island, Mon State, Myanmar. Both qualitative (in-depth interview and focus group discussion) and quantitative (survey) methods are applied. Data collected from 191 households are analysed with multiple linear regression method. It is found that most of the households have informal saving behavior because of incentives of informal saving system. They do not have formal saving behavior and also do not have intention because of the past experience with collapse of finance enterprises during 2003 bank crisis, and unfamiliarity with banks. However, households with awareness on reliability of today banking system do not have behavior intention to informal saving.

**Key words**: saving behavior, saving intentions, in-depth interview and focus group discussion, attractiveness of banks' products

### I. Introduction

1. Background of Study

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<sup>\*\*</sup> U Ye Lwin, Online MBA (Master of Business Administration) 2015, First Year Student of MAS (Master of Applied Research) of Yangon University of Economics

Saving is defined as the difference between income and consumption (Dobrovolsky, 1951). According to this definition, it seems that people, who are saving, have surplus money over their consumption. However, it is not true that people who have surplus money are saving. People have various intentions and reasons of saving and not saving.

It is relatively more difficult to understand the saving intentions, not-saving reasons, and causes of behaving informal saving at households in rural areas. This paper focuses on saving behavior of households in Bilu Island, Mon State, Myanmar. Private banks are going to this island after the infrastructure is upgraded by government by linking this island to Mawlamyine (capital of Mon State) with Bogyoke Aung San bridge and by providing electricity through the national electricity grid in 2017.

In this island, some people may save money with formal ways: at government banks and private banks, while others practice informal saving: by informal groups and by lending to others. It is not sure that people behave formal saving in the past and changed their behavior into informal saving due to unfavorable experiences or people have desire to transform their traditional behavior into formal saving behavior due to the attractiveness of banks' products and services and also due to the problems of informal saving.

### 2. Research Objectives

- (I) To explore the factors influencing formal saving behavior of households in Bilu island
- (II) To analyse the factors influencing informal saving behavior of households in Bilu island.

### 3. Scope and Method of Research

In this research, 380 households<sup>1)</sup> are randomly selected from 27944 households (Ministry of Immigration and Population, Department of Population, 2015) of Bilu island. Since saving culture would not be much different from one village to another, simple random sampling method is applied instead of cluster sampling. Qualitative approach of in-depth interview and focus group discussion (FGD) are preceded to quantitative survey due to uncovering some hidden issues in saving context. To conduct the field survey, structured questionnaire is developed by referring the

<sup>1)</sup> Sample size is calculated with Raosoft sample size calculator with 5% margin of error, 95% confidence interval, and 50% response distribution.

findings from in-depth interviews and FGD. To collect data from one relevant person of each selected household, personal interview method is practiced. Data are received from only 191 households (50% response rate). For data analysis, multiple linear regression method is applied.

### II. Literature Review

Gedela (2012) presented that the age of the head of household, sex, dependency ratio, income and medical expenditure are significantly influencing the saving behavior in Visakhapatnam District of India. Hailesellasie, et al., (2013), Lidi, et al., (2017) and Fenta, et al., (2017) presented that age, income, education of head, saving products, incentive to save, employment status, current living status, using alcohol sometimes, high level of debt, low interest rate, high inflation, household size, and distance to formal financial institutions have effect on decision to save or not to save of households in Ethiopia.

Factors affecting household saving behavior of farmers, entrepreneurs and teachers in rural areas of Kenya are education, occupation, household income, age and gender of household head, dependency ratio, service charge, transport costs and credit access (Kibet, et al., 2009). Education, children's educational expenditure, family size, liabilities and value of house, total dependency rate and income are factors influencing savings of lower income households; and total dependency rate, total income, children's educational expenditure, liabilities, marital status, size of land holdings, and value of house are affecting on saving behavior of middle income households in Pakistan (Rehman, et al., 2011). It is also found that education and dependency ratio are affecting on household savings in both rural and urban areas in Pakistan (Saqib, et al., 2016). Wen & Ishida (2001) stated that income and interest rate are positively affecting on saving level of rural households in China. Education, income, wealth, attitude, bank habit, futuristic, gender and marital status are affecting on saving behavior of households in Colombo district of Sri Lanka (Kumarasinghe & Jayasinghe, 2016).

# III. Analytical Approaches and Methods

### 1. Qualitative Approach (In-Depth Interview)

The in-depth interviews are conducted with three villagers<sup>2)</sup> to observe the saving context of Bilu island. It is found that they have experience of collapse of finance

enterprises during 2003 bank crisis. They out-migrated to Malaysia, and remitted surplus money to family members (wives and sisters) by hundi system<sup>3)</sup>, their family members saved surplus money at private banks and invested in shares sold through Ponzi scheme<sup>4)</sup> by finance enterprises, they lost savings during 2003 crisis, thus, they perceived complex that private banks and private finance enterprises are not reliable for saving money (Oo, et al., 2019). They reviewed that informal ways of saving are more attractive to regular income households in this island although they have trust and accessibility to formal ways: trust on public banks and nearness to private banks (San, 2019). Some villagers are buying agricultural machineries on loan from cooperatives (Oo, 2019).

### 2. Qualitative Approach (Focus Group Discussion)

After in-depth interviews, four focus groups were run amongst villagers: ten villagers in each group. By concerning the information from in-depth interviews, the questions are predetermined for (FGD): Are you saving money? If yes, how do you save? What informal ways do you know? What are the strengths of these informal ways? What are the strengths of saving at banks? Then, the moderator is assigned and members of groups are selected with two criteria: villagers aged over 30 and who have jobs. The moderator is MBA degree holder, and also attending the Master of Applied Statistics. The focus group discussion takes time about 1 and ½ hours. Their discussion points are recorded by written notes and also with audio recorder. These focus group discussions are conducted during 15 to 17 September, 2019. From FGD, it is found that villagers rely on informal saving: saving by volunteer groups (save daily and take aggregate amount by rotating system), and giving loans

<sup>2)</sup> U Myint Oo leaved the island in 1997 for job to Malaysia, and came back in 2015. He owned 20 acres of farm-land before he went to Malaysia. He lost about 50 Lakhs (MMK) in Ponzi scheme of a private company. He is now doing own business of providing services to farmers with his own agricultural machineries. U Than Phe out-migrated to Malaysia in 2000, and came back in 2019. He worked as chef at two restaurants in Malaysia. He remitted about 8 lakhs (MMK) per month to his wife. His wife saved this money at Asia Dana Bank (from 2000 to 2003). During the bank crisis of 2003-2004, they felt panic for possibility of losing their savings (about 60 lakhs MMK). Daw San Thi out-migrated to Malaysia in 2000, and came back in 2015. She worked as nurse in Malaysia. She remitted surplus money by hundi to her sisters. Her sisters bought shares issued by a private company with Ponzi scheme. They lost about 25 lakhs MMK in this Ponzi scheme during bank crisis 2003-2004.

<sup>3)</sup> An informal exchange in which paying someone in one location allows a payment to be made by an agent in a distant location and the difference settled between the agents later on (Kyaw, 2019).

<sup>4)</sup> A form of fraud that lures investors and pays profits to earlier investors with funds from more recent investors. The scheme leads victims to believe that profits are coming from product sales or other means, and they remain unaware that other investors are the source of funds (n.a, 2019).

informally. They do relationship with private banks just for transferring cash. They also go to cooperatives for borrowing. They have more trust on public banks. They also expect more convenience (easier system likes system of volunteer groups) from private banks to save, and some self-employed villagers would like to borrow from banks.

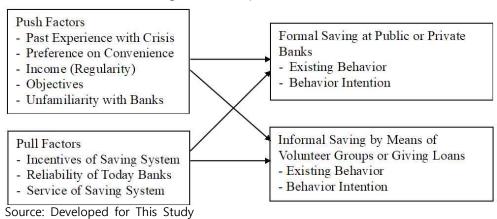


Figure 1. Conceptual Framework

For validity and accuracy, the factors found from in-depth interviews and focus group discussions are more focused in this study; rather focus on literature review.

### 3. Working Definitions

**Push factors**: own experience, ability, preference, and personal objectives of respondents

**Pull factors**: perception and preference of respondents on characteristics of banks or other saving units

**Formal saving behavior**: existing behavior and behavior intention of saving at public banks and private banks.

**Informal saving behavior**: existing behavior and behavior intention of saving by informal volunteer groups, and by giving loans to others.

### 4. Research Instrument

In this study, structured questionnaire is the research instrument used in survey. The questionnaire consists of five sections: push factors (3 items each of five factors: past experience with bank crisis, convenience, income, objectives, and unfamiliarity with banks), pull factors (3 items each of three factors: incentives of saving system,

reliability of today banks and service of saving system), formal saving behavior (3 items for existing behavior and 3 items for behavior intention of saving at public and private banks), and informal saving behavior (3 items for existing behavior and 3 items for behavior intention of saving by means of volunteer group and by means of giving loans to others). Questionnaire describing question items is shown in Appendix-I.

### 5. Instrument Reliability

The question items consistency test (Cronbach Alpha) is used to obtain alpha (Alpha 0.7) which is generally acceptable to human sciences (Sekaran, 2010). After the test, all the values of the study variables are greater than or equal to the minimum acceptable value (See in Appendix-II).

### IV. Findings from Analysis

### 1. Findings from Pearson Correlation

To test the association among variables, Pearson correlation method is applied. It is found that three push factors – past experience, unfamiliarity with banks and objectives – are associated with both formal saving existing behavior and formal saving behavior intention. The two factors (preference on convenience and unfamiliarity with banks) are associated with informal saving existing behavior, however, no push factors are associated with informal saving behavior intention. It is also found that only one pull factor (incentives) is associated with formal saving existing behavior, formal saving behavior intention and informal saving existing behavior. The reliability of today banking system is associated with informal saving behavior intention. Detailed figures are shown in Appendix- III.

### 2. Findings from Multiple Linear Regression

In multiple linear regression analysis, four dependent variables (formal saving existing behavior, formal saving behavior intention, informal saving existing behavior, and informal saving behavior intention) are included. Independent variables are push factors and pull factors which are associated with respective dependent variables found in Pearson correlation. It is found that two push factors (past experience with crisis and unfamiliarity with banks) are negatively affecting on formal saving existing behavior, and also on formal saving behavior intention. The two push factors

(preference on convenience and unfamiliarity with banks) are positively affecting on informal saving existing behavior.

It is also found that a pull factor (incentives of saving system) is negatively influencing on formal saving existing behavior, formal saving behavior intention and positively influencing on informal saving existing behavior. The reliability of today banks is negatively influencing on informal saving behavior intention. Detailed results are shown in Appendix-IV.

### V. Conclusion

Respondent villagers complex perceived about collapse of finance enterprises and 2003 bank crisis. They normally think that the rumors about banks are true. Moreover, they do not want to feel shame on their unfamiliarity with banks' facilities and procedures. Thus, they have lack of intention to save at banks. They are relying on informal ways of saving due to their preference on convenience and unfamiliarity with banks. They want someone to come and take saving at their convenient place, and they also prefer easiness for saving and retrieving money. With informal way, they can get aggregate savings by rotating system. Since leader everyday collects money, it is convenient and easy to save. However, villagers who have awareness on reliability of today banking system have intention to change their informal behavior into formal saving behavior. Thus, banks urgently need to practice creative service likes the saving system of informal volunteer groups, and to promote their services for familiarity and to educate for awareness on the security of banks' services.

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# **Appendix-I**

### **Questionnaire for Saving Behavior**

(This questionnaire is for only academic purpose: for research paper of "Factors Influencing Formal and Informal Saving Behavior of Households in Bilu Island, Mon State, Myanmar" which will be submitted to "World Saving Day Conference" organized by GIZ)

Please show mark at one relevant place (among five places: 1, 2, 3, 4, or 5) for each of the statements (question items) shown in the tables:

### Past Experience with Crisis

Sr. No.	Items	1	2	3	4	5
1	I have experience of loss of savings at banks					
2	I have experience of loss of money at illegal finance enterprises					
3	I have the experience of troublesome to get back savings from banks					

Preterenc	e on Convenience					
Sr. No.	Items	1	2	3	4	5
1	I prefer convenience to save small amount of money regularly					
2	I am hesitating to go somewhere for saving					
3	I prefer convenience to retrieve saved money					

Income F	Regularity					
Sr. No.	Items	1	2	3	4	5
1	I earn surplus money over daily consumption					
2	I am trustee of income of my family					
3	I have to keep surplus income of my family					

Objective	S					
Sr. No.	Items	1	2	3	4	5
1	I have objective to renovate my home					
2	I have objective to buy motorcycles or gold or other luxury					
	items					
3	I have objective to extend my business					

<u>Untamilia</u>	irity with Banks					
Sr. No.	Items	1	2	3	4	5
1	I am afraid to enter into bank building					
2	I am worried to get shame of lack of knowledge about bank					
	procedure					
3	I am worried to get shame of lack of knowledge about bank					
	facilities					

Incentive	s of Saving System					
Sr. No.		1	2	3	4	5
1	I like to receive summed money first and slow giving small					
	amount regularly					
2	I like getting regular return from saving					
3	I am happy to save small amount of money regularly					

Reliability	y of Today Banks					
Sr. No.	Items	1	2	3	4	5
1	Today banking system is good enough for savings to be					
	secured					
2	At present, savers can avoid the human errors if they save at					
	banks					
3	At present, banks have strong backing of government					

Service of Saving System

JCI VICC C	or saving system					
Sr. No.	Items	1	2	3	4	5
1	I like service of come and take saving money at my place					
2	I like service of reminding me to give saving money regularly					
3	I do not like paper work					

Formal Saving Behavior

Sr. No.	Items	1	2	3	4	5
1	I save money at public banks					
2	I save money at private banks					
3	I am trying to save money regularly at banks					
4	I will recommend others to save at public or private banks					
5	I will save money at public banks in future					
6	I will save money at private banks in future					

Informal Saving Behavior

Sr. No.	Items	1	2	3	4	5
1	I am now saving money with the system of volunteer groups					
2	I practice giving loans to others as saving way					
3	I regularly save money with volunteer group system					
4	In the future, I will save money by means of volunteer group					
5	In the future, I will save money by the way of giving loans to					
	others					
6	I will recommend others to save money by means of volunteer					
	group or by means of giving loans to others					

Your Village:	Your Age:
Your Job:	

# **Appendix-II**

### Results from Reliability Test

Sr.	Variables	Number of Items	Cronbach Alpha
No.			·
1	Past Experience with Crisis	3	0.757
2	Preference on Convenience	3	0.679
3	Income (Regularity)	3	0.721
4	Objectives	3	0.844
5	Unfamiliarity with Banks	3	0.853
6	Incentives of Saving System	3	0.863
7	Reliability of Today Banks	3	0.717
8	Service of Saving System	3	0.714
9	Formal Saving Existing Behavior	6	0.873
10	Formal Saving Behavior Intention	6	0.868
11	Informal Saving Existing Behavior	6	0.882
12	Informal Saving Behavior Intention	6	0.896

# **Appendix-III**

# Results from Pearson Correlation Analysis (Push Factors)

Formal Saving	Past Experience	Preference on	Income	Unfamiliarity	Objectives
Existing Behavior	with Crisis	Convenience		with Banks	
Pearson correlation	-0.543***	-0.059	0.031	-0.699***	0.144**
Sig (2-tailed)	0.000	0.419	0.673	0.000	0.046
Formal Saving					
Behavior Intention					
Pearson correlation	-0.507***	-0.028	-0.003	-0.574***	0.148**
Sig (2-tailed)	0.000	0.703	0.964	0.000	0.041
Informal Saving					
Existing Behavior					
Pearson Correlation	0.074	0.382	0.141	0.171	0.026
Sig (2-tailed)	0.312	0.000	0.052	0.018	0.726
Informal Saving					
Behavior Intention					
Pearson Correlation	-0.006	0.069	0.002	0.040	-0.085
Sig (2-tailed)	0.938	0.346	0.981	0.581	0.245

# Results from Pearson Correlation Analysis (Pull Factors)

Formal Saving Existing Behavior	Incentives of Saving	Reliability of	Service of
	System	Today Banks	Saving
			System
Pearson correlation	-0.656***	-0.054	0.088
Sig (2-tailed)	0.000	0.455	0.224
Formal Saving Behavior Intention			
Pearson correlation	-0.578***	-0.064	0.084
Sig (2-tailed)	0.000	0.378	0.248
Informal Saving Existing Behavior			
Pearson Correlation	0.346***	-0.080	-0.080
Sig (2-tailed)	0.000	0.270	0.274
Informal Saving Behavior Intention			
Pearson Correlation	0.014	-0.446***	0.092
Sig (2-tailed)	0.851	0.000	0.203

# **Appendix-IV**

# Push Factors Influencing Formal Saving Existing Behavior

Model	Unstandardized C	Unstandardized Coefficients		Sig	VIF
	В	Std. Error		J	
Constant	5.390	0.350	15.415	0.000	
Past Experience with Crisis	-0.363***	0.069	-5.247	0.000	1.260
Unfamiliarity with Banks	-0.545***	0.052	-10.486	0.000	1.246
Objectives	0.040	0.063	0.640	0.523	1.029
R		0.747			
R Square		0.558			
Adjusted R Square		0.551			
F Value		78.647***			
Durbin Watson		1.654			
Source: Survey Data, 2019	-		•	•	<u> </u>

### Push Factors Influencing Formal Saving Behavior Intention

Model	Unstandardized C	oefficients	t	Sig	VIF
	В	Std. Error			
Constant	5.262	0.407	12.914	0.000	
Past Experience with Crisis	-0.394***	0.081	-4.893	0.000	1.260
Unfamiliarity with Banks	-0.418***	0.061	-6.908	0.000	1.246
Objectives	0.062	0.073	0.846	0.399	1.029
R		0.642			
R Square		0.412			
Adjusted R Square		0.402			
F Value		43.599***			
Durbin Watson		1.774			

Source: Survey Data, 2019

# Push Factors Influencing Informal Saving Existing Behavior

Model	Unstandardized Coefficients		t	Sig	VIF
	В	Std. Error			
Constant	0.774	0.423	1.828	0.069	
Preference on Convenience	0.602***	0.105	5.728	0.000	1.000
Unfamiliarity with Banks	0.169	0.067	2.517	0.013	1.000
R		0.417			
R Square		0.174			
Adjusted R Square		0.165			
F Value		19.742***			
Durbin Watson		1.718			

Source: Survey Data, 2019

### Pull Factors Influencing Formal Saving Existing Behavior

Model	Unstandardized C		t	Sig	VIF	
Constant	4.738	Std. Error 0.183	25.956	0.000		
	-0.680***				1 000	
Incentives of Saving	-0.000	0.057	-11.953	0.000	1.000	
System						
R	0.656					
R Square	0.431					
Adjusted R Square	0.427					
F Value	142.878***					
Durbin Watson	1.591					

Source: Survey Data, 2019

### Pull Factors Influencing Formal Saving Behavior Intention

Model	Unstandardized Coefficients		t	Sig	VIF	
	В	Std. Error				
Constant	4.704	0.199	23.600	0.000		
Incentives of Saving	-0.606***	0.062	-9.747	0.000	1.000	
System						
R	0.578					
R Square	0.335					
Adjusted R Square	0.331					
F Value	95.010***					
Durbin Watson	1.880					

Source: Survey Data, 2019

### Pull Factors Influencing Informal Saving Existing Behavior

Model	Unstandardized C	Coefficients	t	Sig	VIF	
	В	Std. Error				
Constant	2.229	0.239	9.317	0.000		
Incentives of Saving	0.379***	0.075	5.077	0.000	1.000	
System						
R	0.346					
R Square	0.120					
Adjusted R Square	0.115					
F Value	25.772***					
Durbin Watson	1.902					

Source: Survey Data, 2019

### Pull Factors Influencing Informal Saving Behavior Intention

Unstandardized Coefficients		t	Sig	VIF
В	Std. Error			
5.621	0.379	14.836	0.000	
-0.730***	0.107	-6.849	0.000	1.000
0.446				
0.199				
0.195				
1.916				
	B 5.621 -0.730***	B Std. Error 5.621 0.379 -0.730*** 0.107 0.446 0.199 0.195 46.911***	B Std. Error 5.621 0.379 14.836 -0.730*** 0.107 -6.849 0.446 0.199 0.195 46.911***	B Std. Error  5.621 0.379 14.836 0.000 -0.730*** 0.107 -6.849 0.000  0.446 0.199 0.195 46.911***

Source: Survey Data, 2019

Notes: \*\*\* Significant at 1% Level, \*\* Significant at 5% Level, \* Significant at 10% Level

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